



# News from the Nest

*Great results from our recent children's centre inspection.*

Dear Parents,

Please find overleaf the summary report from our recent children's centre inspection. We are delighted with the report and that we were judged *GOOD* across the board in all categories.

The inspectors also recognised our biggest strength and said that the quality of care, guidance and support offered to families was outstanding. Thank you for the huge support you gave us. Enjoy reading the report and feel proud of our children's centre and community.

Best wishes, Ruth Wylie, Headteacher and Sarah Tuck, Children's Centre Manager

**"Families regularly refer to the centre as, 'the heart of the community'."**

*"All children make good and in some cases outstanding progress in the Early Years Foundation Stage."*

*"The quality of the care, guidance and support provided is outstanding."*

*"Partner agencies share priorities and high expectations."*

*"The range of accessible learning and development opportunities provided is impressive."*

*"Leaders and managers at all levels & all other staff demonstrate a passion and determination to improve the lives of families"*

*"The centre provides many good quality activities... .."*

*"Safeguarding arrangements are cohesive and strong..."*

*"Parents and carers play an active role in the life of the centre..."*

## Summary for centre users – written by OFSTED

We inspected the Wrens Nest Children's Centre on 9–10 November 2011. We judged the centre as good overall.

The centre provides a hub of services for children and families who live in its area. The agencies supporting children and families work extremely well together and are committed to making sure that your children get the best possible start in life, by providing you with terrific support and showing that they care what happens to you and your children. You told us how the centre is making a positive difference to your lives and those of your children. We found that the centre is supporting you in many ways and helping you to keep your children safe from harm and to be healthy.

Your children who attend the centre's provision are prepared well for starting school. The centre and its partners are also providing good opportunities to help adults learn. Those of you who spoke to us told us how the centre has transformed your lives and has had an enormous impact on the well-being of your families.

The staff at the centre are extremely well qualified and experienced professionals. You explained how well staff support you, both in raising your self-esteem and confidence, but also in providing practical help and advice. The centre provides an interesting range of activities which are helping to improve your parenting skills. Several of you told us you believe your contact with the centre has been life changing.

The headteacher at Wren's Nest Primary School, the centre manager and governors are passionate about improving the outcomes for children and families in the locality and are constantly looking for ways to improve the service the centre provides. For example, establishing effective relationships with families has significantly improved children's attendance at school. Those of you who speak English as an additional language or are new to English receive effective support and can attend classes where you can learn English.

Those of you who access courses at the centre are able to use the crèche facilities, knowing your children will be very well cared for and will have fun! The leaders and managers know what needs to improve to make the centre better for you, and they have the skills to carry out their plans effectively. The governing body includes parent representatives. It has the capacity to support and challenge the leaders well. The centre supports groups who are potentially vulnerable very well, such as very young parents, parents of children with additional needs and families in great difficulty and crisis. It is successfully reaching those who are most in need.

We have asked the centre to do two things to improve it even further for you. The first is to improve the extent to which families and partner agencies can contribute to evaluation of the success of the centre. We have also asked senior leaders to involve health partners on the centre's board of governors.

Thank you to those of you who met with us to tell us your views and especially those who invited us to view your flower arrangements. Thank you for contributing to the inspection. Your comments proved invaluable to inspectors. It was great to see that fathers are contributing strongly to their children's care and activities in the centre.

Inspectors think that with the centre's encouragement many of you now make a positive contribution to the centre's services and the life of the community. We wish you and your families every success for the future.

The full report is available from your centre or on our website: [www.ofsted.gov.uk](http://www.ofsted.gov.uk)